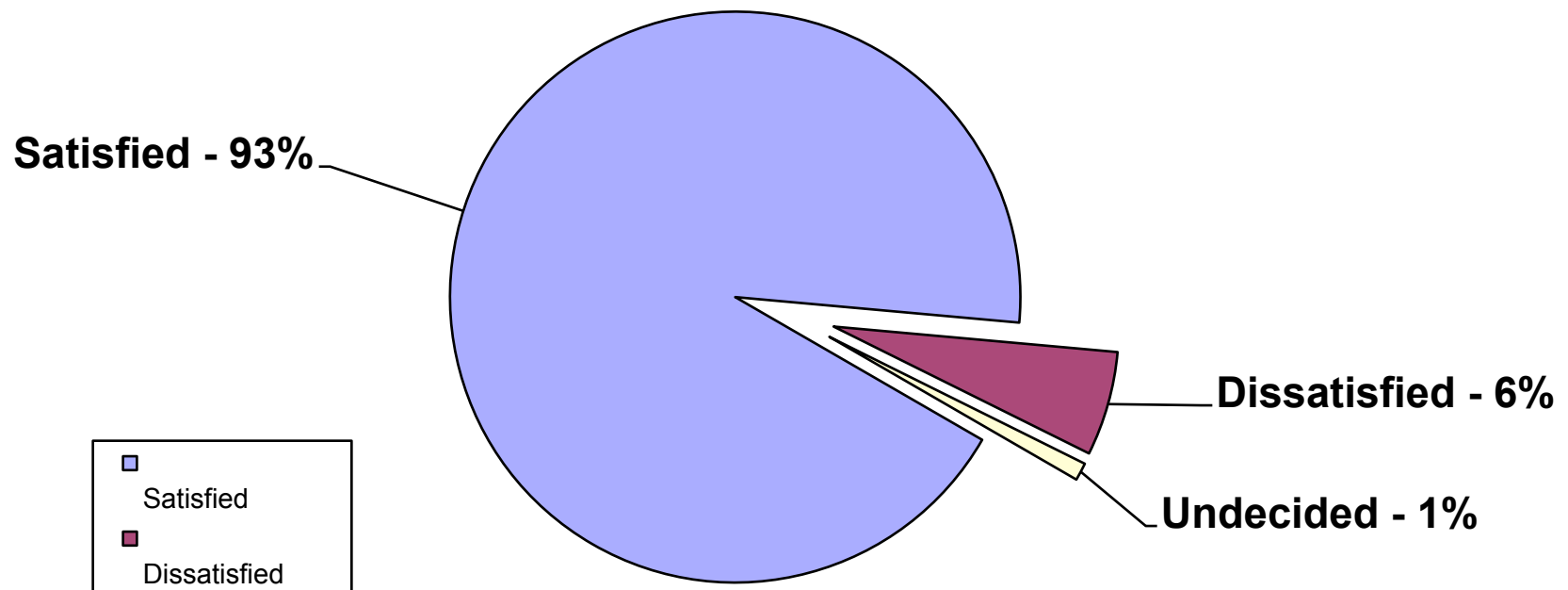


PowerLine Average Caller Satisfaction FY 2010 - 2011

On average, 93% of those surveyed were satisfied overall with their experience calling PowerLine.



Additionally, 95% of respondents would recommend PowerLine for healthcare information!